Many roles to fulfill

Providence Sacred Heart (SH), Providence Holy Family (HF), and Providence Medical Park have many activities and services needing volunteers. Below is a sampling of a variety of ways you can become involved.

Children’s Hospital

Kids need a hospital that understands children … and we need volunteers who have a heart for children. Volunteers in the Sacred Heart Children’s Hospital provide comfort and care for children of all ages, and help staff members meet the special needs of our children and their families.

Opportunities include:

• **Children’s Clubhouse (SH)**—In a special partnership with the Spokane Association of REALTORS™, realtors, lenders and brokers donate their time to watch over children in the Clubhouse while their parents and/or siblings attend to medical needs. For more information, go to [shmcchildren.org](http://shmcchildren.org).

• **Pediatric Services (SH)**—You can help ease the way for our youngest patients, whether it be reading to them, volunteering in a play area or sitting by their bedside so they are not alone. Must be at least 18 years of age.

• **Ronald McDonald Family Room (SH)**—An overnight satellite facility within the Children's Hospital is hosted by the Ronald McDonald House and staffed during the daytime with volunteers. This added benefit provides families with overnight accommodations while they deal with difficult situations with their child who is hospitalized.

Clinical Services

• **Emergency Department (SH/HF)**—This is a perfect opportunity for those who are considering a medical or nursing career. Our emergency rooms are some of the busiest places you'll find; in addition, Sacred Heart is also a level II trauma center and houses the only pediatric trauma care in the region. Must be at least 18 years of age.
• **House of Charity Medical Outreach Clinic (downtown)**—If you are a physician or nurse with a current license, you can volunteer at this clinic serving homeless men and women.

• **Intensive Care Units (SH)**—Another great opportunity for those considering a medical or nursing career is to help in the critical care units stocking supplies, transporting specimens or X-rays as directed, and being in the midst of highly trained specialty care.

• **NICU Nanny (SH)**—Must be 18 or older to provide support to nurses in the neonatal intensive care unit. The NICU Nanny volunteer focuses on full-term babies who are born drug addicted and require nurturing, and also helps on the unit with stocking, etc.

• **Nursing Units (HF)**—A great opportunity for those interested in serving alongside nursing staff, including those considering a medical or nursing career. Volunteers assist with patient transport, responding to non-clinical needs of patients and stocking supplies.

• **Pharmacy Outpatient (SH)**—Volunteers in the pharmacy must have a pharmacy assistant license to assist with prescription drop-offs, pick-ups, sorting and a variety of other duties. It provides a professional environment and exposure to a pharmacy career in a realistic setting. Limited placement.

• **Pharmacy Courier (SH/HF)**—Get those steps in by being a courier between the pharmacy and medical floors. Must be at least 18 years of age. Must have a pharmacy assistant license.

• **Surgery Admit Unit (SH/HF)**—Volunteers in this busy unit assist clinical staff with various duties to help patients prior to surgery.

• **Rehabilitation Services (St. Luke’s/HF)**—Volunteers assist physical therapists with various duties to help patients through their recovery. Open to students currently enrolled in college and on a pre-therapy track. Limited placement.

• **Gift Shop/Flower Shop (SH)**

  Volunteer in one of the best boutique Gift Shops in the city with unique and unusual gifts and a full-service Flower Shop. Greet customers and help them shop for that special something and have fun in the process. If you like helping people and/or have a flair for assisting in the Flower Shop, let us know!

• **Music (SH)**

  Music plays an important part in healing the mind and the body, with several programs available. One of the most popular is playing the grand piano in the lobby. Auditions required.

• **Patient & Family Services**

  • **Adult Day Health (HF)**—Support staff in their service to adults whose lives have been challenged by disease, dementia, injuries or the frailties associated with aging. Volunteers serve in a variety of roles, including assisting with activities and meal service.

  • **Cancer Resource Center (SH)**—Together with the American Cancer Society, you can volunteer in the Cancer Resource Center at Sacred Heart to help cancer patients navigate their way.

  • **Errands & Escorts (SH)**—Enjoy helping people and getting lots of exercise? Then this is the assignment for you! Your shift will include assisting patients and families as they are admitted and discharged, running errands, delivering flowers, and more.

  • **Greeter/Information Desks (SH/HF/Valley)**—Several information desks are staffed by volunteers who have hospitality as a first priority.

  • **Meal Delivery (HF)**—Assist Food & Nutrition staff with the delivery of patient meals during the busy breakfast, lunch and dinner services. This is a great opportunity for those with excellent customer services skills. Must have current food worker card through the Spokane Regional Health District.
• **Patient/Family Advisory Council (SH/HF)**—Do you want to have a voice in improving hospital care? Volunteer members of this advisory council work with staff members to provide valuable feedback and personal insights on the patient care experience, all with the goal of easing the way for others and improving processes.

• **Patient Transport (SH)**—A great introduction to the hospital setting, engaging with patients and energetic staff members. Lots of walking involved.

• **Pet Visitation (SH)**—If you love animals and want to experience the special gift a pet visit brings to patients and families in the hospital, consider this program. All dogs and handlers must have a current Pet Partner certification, and these teams are always accompanied by an escort.

• **Waiting Rooms (SH/HF)**—Assist in easing the way for family members who are waiting for their loved ones. Numerous roles to choose from.

**Spiritual Care**

• **Eucharistic Ministers (SH/HF)**—Many of our patients request daily Communion and/or a blessing or prayer while they are in the hospital. These volunteers work closely with pastoral care staff to provide this service as part of their health care ministry. Must be Catholic and an active member of a local parish.

• **No One Dies Alone (SH/HF)**—In this unique program, volunteers sit vigil with patients who have no family or friends nearby and are approaching death. Additional training required. Program is currently full.

**Other**

• **Warehouse/Print Shop (SH)**—From time to time, we have openings such as the warehouse or print shop. Walking and lifting is usually involved in these areas.

**Questions?**

Please contact us if you have any questions, and thank you for considering a volunteer position with Providence.

**Volunteer Services**

**Providence Sacred Heart Medical Center & Children’s Hospital**

101 W. Eighth Ave.
Spokane, WA  99204
509-474-3166

**Providence Holy Family Hospital**

5633 N. Lidgerwood St.
Spokane, WA  99208
509-482-2233

**Staff**

Maureen Goins  
(Providence Health Care)  
509-474-4507  
Maureen.Goins@Providence.org

Brenda Johnson  
(Sacred Heart)  
509-474-7368  
Brenda.Johnson@Providence.org

Johanna Bakker  
(Holy Family)  
509-482-2233  
Johanna.Bakker@Providence.org