



Current Status: *Active*

PolicyStat ID: 3668800



Implementation: 3/1/2014

Last Reviewed: 6/6/2017

Last Revised: 6/6/2017

Next Review Due: 6/1/2020

Owner: *Michelle James: VP
Operations / Regional Chief
Nursing Officer*

Policy Area: *Patient Rights & Ethics*

References: *42 CFR 482.13, WAC
246-320-141, WAC
246-320-245*

Applicability: *WA - Providence Centralia
Hospital*

Patient Rights and Responsibilities

Policy Number: 86100-PRE-023

PURPOSE:

To outline the accountability of Providence caregivers and representatives to ensure that all patients are informed of their rights and responsibilities.

APPLIES TO:

This policy applies to all members of the Providence Health & Services Southwest Washington Service Area (SWSA) Providence Centralia Hospital (PCH) workforce, including caregivers (all employees), medical staff members, contracted service providers, and volunteers. It also applies to all vendors, representatives, and any other individuals providing services to or on behalf of PCH. All of these groups will be referenced in this policy as "caregivers and representatives."

POLICY STATEMENT:

Consistent with our Mission and Core Values and with applicable state and federal law, Providence respects and upholds the rights and responsibilities of all individuals receiving care and services at PCH. Patients are made aware of their rights and responsibilities prior to receiving hospital care or services.

OBSERVATION & SAFETY FACTORS:

N/A

PROCEDURE:

1. "Patient Rights and Responsibilities" are posted at key entries to PCH.
2. All patients or their designated representative will be given a patient rights brochure and will be asked to read and understand their patient rights.
3. In every encounter, patients will be treated with compassion and respect.
 - A. Caregivers and providers will be educated on our patients' rights and responsibilities.

4. If a caregiver becomes aware of a situation where a patient's rights may have been violated, the caregiver will inform his or her manager and fill out an Unusual Occurrence Report.

AGE-RELATED CONSIDERATIONS:

No

CONTRIBUTING DEPARTMENT/COMMITTEE APPROVALS:

- WA Council (2017)

DEFINITIONS:

N/A

ATTACHMENTS:

N/A

OWNER:

VP Operations / Regional Chief Nursing Officer SWSA

REFERENCES:

- Joint Commission
- Conditions of Participation: Patient Rights [42 CFR 482.13](#) (1999)
- Washington Administrative Code [246-320-245](#)
- Per WAC [246-320-141](#) this policy must be publicly posted on PCH internet site, any updates must be reported to the state and updated on the internet site within 30 days of update

ADMINISTRATIVE APPROVAL:

Chief Administrative Officer SWSA

All revision dates:

6/6/2017, 9/4/2014, 3/1/2014

Attachments:

No Attachments

Approval Signatures

Approver	Date
Medrice Coluccio: Chief Administrative Officer, Southwest Washington [PA]	6/6/2017
Michelle James: VP Operations / Regional Chief Nursing Officer	5/31/2017
Theresa Sullivan: SWSA PolicyStat Site Admin/Policy Coordinator	5/31/2017