



Current Status: Active

PolicyStat ID: 3668776



Implementation: 3/1/2014
 Effective: 6/6/2017
 Last Reviewed: 6/6/2017
 Last Revised: 6/6/2017
 Next Review Due: 6/5/2020
 Owner: *Michelle James: Regional Chief Nursing Officer/VP Operations SWR*
 Policy Area: *Patient's Rights and Ethics*
 References:
 Applicability: *WA - Providence St. Peter Hospital*

Patient Rights and Responsibilities

Policy Number: 86100-PRE-036

PURPOSE:

To outline the accountability of Providence caregivers and representatives to ensure that all patients are informed of their rights and responsibilities.

APPLIES TO:

This policy applies to all members of the Providence St Peter Hospital (PSPH) workforce, including caregivers (all employees), medical staff members, contracted service providers, and volunteers. It also applies to all vendors, representatives, and any other individuals providing services to or on behalf of ProvidenceSouthwest Washington Service Area. All of these groups will be referenced in this policy as “caregivers and representatives.”

POLICY STATEMENT:

Consistent with our Mission and core values and with applicable state and federal law, Providence respects and upholds the rights and responsibilities of all individuals receiving care and services at Providence St Peter Hospital (PSPH). Patients are made aware of their rights and responsibilities prior to receiving hospital care or services.

OBSERVATION & SAFETY FACTORS:

N/A

PROCEDURES:

1. “Patient rights and responsibilities” are posted at key entries to Providence St Peter Hospital (PSPH).
2. All patients or their designated representative will be given a patient rights brochure and will be asked to read and understand their patient rights.
3. In every encounter, patients will be treated with compassion and respect. Caregivers and providers will be educated on our patients’ rights and responsibilities.

4. If a caregiver becomes aware of a situation where a patient's rights may have been violated, the caregiver will inform his or her manager and fill out an Unusual Occurrence Report.

AGE-RELATED CONSIDERATIONS:

N/A

CONTRIBUTING DEPARTMENT/COMMITTEE APPROVAL:

WA Council

OWNER:

Chief Nursing Officer/VP of Operations, SWSA

REFERENCES:

- Joint Commission
- Conditions of Participation: Patient Rights 42 C.F.R 482.13 (1999)
- Washington Administrative Code 246-320-245

ADMINISTRATIVE APPROVAL:

Chief Administrative Officer, SWSA

All revision dates:

6/6/2017, 9/4/2014, 3/1/2014

Attachments:

No Attachments

Approval Signatures

Approver	Date
Medrice Coluccio: Chief Administrative Officer, Southwest Washington [PA]	6/6/2017
Michelle James: VP Operations / Regional Chief Nursing Officer	5/31/2017
Catherine Schwartz: Policy Coordinator	5/31/2017

Applicability

WA - Providence St. Peter Hospital