Patient Rights and Responsibilities

Policy Number: 86100-PRE-036

PURPOSE:

To outline the accountability of Providence caregivers and representatives to ensure that all patients are informed of their rights and responsibilities.

APPLIES TO:

This policy applies to all members of the Providence St Peter Hospital (PSPH) workforce, including caregivers (all employees), medical staff members, contracted service providers, and volunteers. It also applies to all vendors, representatives, and any other individuals providing services to or on behalf of ProvidenceSouthwest Washington Service Area. All of these groups will be referenced in this policy as “caregivers and representatives.”

POLICY STATEMENT:

Consistent with our Mission and core values and with applicable state and federal law, Providence respects and upholds the rights and responsibilities of all individuals receiving care and services at Providence St Peter Hospital (PSPH). Patients are made aware of their rights and responsibilities prior to receiving hospital care or services.

OBSERVATION & SAFETY FACTORS:

N/A

PROCEDURES:

1. “Patient rights and responsibilities” are posted at key entries to Providence St Peter Hospital (PSPH).
2. All patients or their designated representative will be given a patient rights brochure and will be asked to read and understand their patient rights.
3. In every encounter, patients will be treated with compassion and respect. Caregivers and providers will be educated on our patients’ rights and responsibilities.
4. If a caregiver becomes aware of a situation where a patient’s rights may have been violated, the caregiver will inform his or her manager and fill out an Unusual Occurrence Report.

AGE-RELATED CONSIDERATIONS:

N/A

CONTRIBUTING DEPARTMENT/COMMITTEE APPROVAL:

WA Council

OWNER:

Chief Nursing Officer/VP of Operations, SWSA

REFERENCES:

- Joint Commission
- Washington Administrative Code 246-320-245

ADMINISTRATIVE APPROVAL:

Chief Administrative Officer, SWSA


Attachments: No Attachments

Approval Signatures

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<tr>
<th>Approver</th>
<th>Date</th>
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<tbody>
<tr>
<td>Medrice Coluccio: Chief Administrative Officer, Southwest Washington [PA]</td>
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Applicability

WA - Providence St. Peter Hospital