Volunteer Services

Volunteer Opportunities

Many roles to fill

Providence Sacred Heart (SH), Providence Holy Family (HF), Providence Medical Park and Providence Urgent Care have many volunteer services. Below is a sampling of a variety of ways you can become involved. *Depending on role, age restrictions may apply.*

Sacred Heart Children’s Hospital

- **Birth Place** Assist in the maternity unit with a variety of duties.
- **Children’s Clubhouse** In partnership with the Spokane Association of Realtors™ and others, volunteers watch over children while parents and/or siblings attend to medical needs.
- **Pediatric Services** Ease the way for our youngest patients, whether it be by reading to them, volunteering in a play area, sitting by their bedside so they are not alone or by being a Baby Rocker.
- **Ronald McDonald Family Room** An overnight satellite facility, hosted by the Ronald McDonald House, where volunteers serve during the day. This service provides families with accommodations while their children are hospitalized.

Clinical Services

- **Emergency Department (SH/HF)** This is a perfect opportunity for those considering a medical career. Our emergency rooms are some of the busiest places you’ll find; in addition, Sacred Heart is a level II trauma center and houses the only pediatric trauma care in the region.
- **House of Charity Medical Outreach Clinic (downtown)** If you are a licensed physician, ARNP or nurse, consider serving homeless men, women and children at this clinic.
- **Intensive Care Units (SH)** Another great opportunity for those considering a medical career. Volunteers stock supplies and transport specimens in the midst of highly trained specialty care.
- **Mobility Volunteer (HF)** Support nursing staff on three busy inpatient units. Specially trained volunteers encourage, supervise and assist patients with mobilization.
- **Nursery Nanny (SH/HF)** At the Sacred Heart NICU (Neonatal Intensive Care Unit) or Holy Family Maternity Center Nursery, volunteers help nurture full-term babies, born addicted to drugs. They also assist with other activities, such as stocking.
- **Pharmacy Inpatient (SH/HF)** Get those steps in as a courier between the pharmacy and medical floors and assist with sorting and a variety of other duties. Must have a Washington pharmacy assistant license. Holy Family placement is not open to Pharm.D. or Ph.D. candidates.
- **Pharmacy Outpatient (SH)** Assist with prescription drop-offs, pick-ups, sorting and a variety of other duties in a retail pharmacy. Must have a Washington pharmacy assistant license. Limited placement.
- **Surgery Admit Unit (SH/HF)** Assist staff in these busy units by helping patients/families prior to surgery and/or hospital admission.
- **Urgent Care Centers (downtown/north)** Volunteers assist staff with patient intake, room turnover, stocking and meeting non-clinical needs of patients.
Gift Shop/Flower Shop (SH)
Volunteer in one of the best boutique gift shops in the city with unique and unusual gifts and a full-service flower shop. Have fun greeting customers and helping them shop for that special something!

Music (SH)
Music plays an important role in healing the mind and body, with several programs available. One of the most popular is playing the grand piano in the lobby. Auditions required.

Patient & Family Services
- **Adult Day Health (HF)** Support staff as they care for adults whose lives are challenged by disease, dementia, injuries or the frailties associated with aging. Volunteers serve in a variety of roles, including assisting with activities and meal service.
- **Cancer Resource Center (SH)** Alongside staff, support cancer patients as they navigate their way through treatment.
- **Errands & Escorts (SH)** Enjoy helping people and getting lots of exercise? Then this is the assignment for you! Volunteers assist patients being admitted/discharged, deliver flowers and much more.
- **Greeter/Information Desks (SH/HF/Valley)** Volunteers make hospitality their first priority by assisting patients and visitors at several desks.
- **Meal Delivery (HF)** Assist with patient meal delivery during the busy breakfast, lunch or dinner services. Must have a current food worker card through the Spokane Regional Health District.
- **Patient Transport (SH)** A great introduction to the hospital! Lots of walking is involved, while engaging with patients and energetic staff.
- **Pet Visitation (SH)** If you love animals and want to experience the special gift a dog visit brings to patients and families, consider this program. Dogs and handlers must have a current Pet Partner certification, and these teams are always accompanied by a volunteer escort.
- **Radiation Oncology (SH)** Provide escort to/from hospital entrances and treatment areas and support staff in providing comfort for patients.
- **Waiting Rooms (SH/HF)** Ease the way for patients and their families as they wait for procedures. Numerous roles to choose from.

Spiritual Care
- **Eucharistic Ministers (SH/HF)** Volunteers work closely with spiritual care staff, providing daily Communion and/or a blessing/prayer, upon request. Must be Catholic and member of a local parish.
- **No One Dies Alone (SH/HF)** In this unique program, volunteers sit vigil with patients who have no family or friends nearby and are approaching death.

Other
- **Warehouse/Print Shop (SH)** From time to time, we have openings such as the warehouse or print shop. Walking and lifting is usually involved.

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